University Services

Missouri State Access and Outreach

Contact information:
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Missouri State Outreach is your portal to the new and innovative alternative ways you can study at Missouri State University. With options to study online, via iCourses or interactive video, in the evenings or off-campus, you can now enjoy greater freedom and flexibility when designing your studies to fit your busy schedule.

Missouri State Outreach works with academic departments and colleges throughout the University to provide a wide range of credit courses at both the Springfield campus and off-campus locations beyond the Springfield campus, using technology-based delivery systems and traditional off-campus instruction delivery systems. The academic programs offered through Missouri State Outreach undergo the same academic review and scrutiny as academic programs offered in traditional settings. Missouri State Outreach has the administrative and technology infrastructure, faculty support, and student support services necessary to meet the needs of distance learning students. Missouri State Off-campus branch locations include:

- Joplin, MO — Joplin Extension
- Lebanon, MO - Nelson Education Center
- Mountain Grove, MO – Missouri State University, Mountain Grove
- Nevada, MO - Crowder College Nevada Campus
- Neosho, MO – Crowder College
- West Plains, MO - Missouri State University, West Plains

Traditional On-Site Instruction

On-site instruction involves faculty driving from the Springfield campus or faculty hired from the local community who teach classes in a face-to-face format. Classes or programs are offered at many high schools or branch locations throughout southwest Missouri. Programs offered on-site include the Specialist Degree and Master's Degree in Educational Administration, the Master of Social Work program in Joplin and other courses by special arrangement. Courses and programs offered through traditional on-site instruction or BearNet (interactive video) at our branch office locations are listed below.

Joplin: Joplin graduate students can complete Master of Science in Education (Elementary), Master of Business Administration, or Master of Social Work degrees through the Joplin Extension. The Master of Arts in Teaching is a cooperative program offered by Missouri State and MSSU in Joplin. Courses in educational administration, secondary education, reading and special education, or middle school and the Masters of Literacy are also often taught in Joplin. In addition, the Joplin campus offers courses in the
statewide, cooperative Doctor of Education (EdD) program that is a partnership between Missouri State University and the University of Missouri-Columbia. The Joplin Extension is also a current BearNet interactive video location.

**Lebanon:** Graduate students can complete the Master of Business Administration degree and Master of Science in Education (Elementary) with courses offered via the BearNet interactive network at the Nelson Education Center in Lebanon. On-site programs include the Specialist Degree and Master’s Degree in Educational Administration. In addition, the Lebanon campus offers courses in the statewide, cooperative Doctor of Education (EdD) program that is a partnership between Missouri State University and the University of Missouri.

**Neosho:** There are ITV courses offered for the MSEd., Elementary Education program and the Masters in Literacy.

**West Plains:** Students pursuing graduate degrees in the West Plains area will find a large number of graduate-level courses and degrees offered on the Missouri State - West Plains campus through Missouri State Outreach. Graduate degrees in Business Administration, Counseling, Teaching (MAT), Elementary Education and Educational Administration (Masters and Specialist) are offered with courses held during the evening hours with on-site instructors or via BearNet interactive network.

### Technology-Based Delivery Systems

The distance learning strategy of Missouri State Outreach involves three major delivery systems: interactive video (BearNet), Internet-based instruction (Missouri State University Online), and iCourses which can be downloaded from iTunes U. Each of these systems is discussed in more detail below.

#### Online Delivery Systems

Missouri State Online provides quality Internet-based instruction for students at the graduate level. Several graduate degrees are available completely online as well as other degree programs offered at 50% or more online. Missouri State Online is committed to the academic and career goals of non-traditional students by creating predictable and flexible access to a virtual learning environment and fostering life-long learning.

### Graduate Online Courses and Program Offerings

Missouri State University offers several graduate degree programs online:

- Master of Arts, History, American Studies track
- Master of Science, Administrative Studies (core courses and all option areas except Environmental Management available online)
- Master of Science, Computer Information Systems
- Master of Science, Criminology
- Master of Science, Project Management
- Master of Science in Education, Elementary Education
- Master of Science in Education, Special Education, Visual Impairment Track
- Master of Science in Nursing, Nurse Educator role specialization
- Master of Science in Early Childhood and Family Development
- Master of Arts in Theatre
- Master of Business Administration

The course work for completing the major part of other graduate programs also can be obtained online such as the Master of Science in Education, Educational Administration.

The following Graduate Certificate programs are available online:

- Conflict Dispute and Resolution
- Homeland Security and Defense
- Orientation and Mobility
- Project Management
- Sports Management
- Post-master's Nurse Educator
Technology Management

Online courses and programs have undergone the same academic review and scrutiny as programs offered on campus and students taking Internet courses are supported through access to a variety of campus services including advising and registration, help-desk support, and library access. Students can access their courses anytime and anyplace, thus enabling students to study and participate in discussions and other course work whenever and wherever they choose.

Note: International Students must be enrolled in at least 9 hours to meet SEVIS requirements as a full-time student. Only 3 hours of online course work can be included in meeting this 9 hour minimum for full-time classification.

For additional information visit the Adult Student Services website at http://adultstudents.missouristate.edu or call 417-836-6929 or Toll Free 1-800-492-7900.

Interactive Video (BearNet)

Technology-based courses delivered via BearNet, are offered multipoint at BearNet locations. BearNet enables students and communities almost anywhere in the world to connect to the Missouri State University main campus with interactive video technology. Current BearNet locations include:

- El Reno, OK - Redlands Community College
- Joplin, MO - Joplin Extension
- Lebanon, MO - Nelson Education Center
- Miami, OK - Northeastern Oklahoma A&M College
- Mountain Grove, MO - Missouri State University, Mountain Grove
- Neosho, MO - Crowder College campus
- Nevada, MO - Crowder College Nevada Campus
- West Plains, MO - Missouri State University, West Plains

Graduate Education Off-Campus

Selected graduate courses are taught on-site or by Interactive Video (ITV) delivery at several locations in the Missouri State University 24-county service area. Off-campus course locations include the Missouri State University West Plains Campus, Missouri State University Mountain Grove Campus, Joplin Extension Center, Lebanon, Nevada, Neosho, and locations as demand necessitates. The MBA program is delivered via ITV to West Plains, Lebanon, and Nevada. The Missouri State Outreach web page: http://outreach.missouristate.edu gives a complete listing of off-campus graduate courses available in a specific semester (417-836-4126 or 877-678-2005).

Joplin Extension

Missouri State University provides graduate education to students in the Joplin region through a variety of courses offered at the Extension facility located in central Joplin. Most courses are offered with the instructor on-site, while others utilize the Interactive Video (ITV) distance learning system. Five degree programs can be completed through work at the Extension.

- Master of Science in Education, Elementary Education
- Master of Business Administration
- Master of Social Work
- Master of Arts in Teaching
- Masters in Literacy
- Ed D

In addition, selected graduate courses in educational administration, reading, special education, counseling, and several other disciplines are offered each semester.

Information on course availability can be obtained through the Extension office in Joplin (417-629-3940), the Missouri State Outreach (417-836-4126), or the web page: http://outreach.missouristate.edu.

Professional Development
The Institute provides numerous professional development programs which are tailored to meet the needs of specific groups, associations, and organizations. Working closely with various University academic departments, professional development opportunities are provided for business and industry, health care organizations, professionals in social service agencies, law enforcement, and mental health services. The Institute is authorized to award Continuing Education Units (CEUs) for satisfactory completion of non-academic credit offerings and courses. An overview of the programs and services offered by the Institute is provided below.

Continuing Education

Service professionals can take advantage of a variety of preparation courses and national certification programs for continuing education opportunities. The Institute is an “approved provider” for a number of state and national accrediting bodies and professional organizations, as indicated below.

- Society for Human Resources Management
- Missouri Society of Professional Engineers
- Missouri Department of Natural Resources
- Missouri Board of Certified Accountants
- Missouri Chapter of the National Association of Social Workers
- Missouri Bar Association
- Missouri Board of Nursing Home Administrators
- National Certification Council for Activity Professionals
- National Board of Certified Counselors
- Missouri Peace Officer Standards and Training (POST)

Certificate Programs

- Modular Education Program for Activity Professionals, MEPAP 2nd Edition
- Introduction to Modern Terrorism Certificate

GOLD and GO LEAD

GOLD Greater Ozarks Leadership Development (GOLD) is a regional leadership development program designed for public, private, nonprofit, and civic community leaders in Southwest Missouri. Each GOLD class meets nine times, once a month, October – June of the year. GOLD provides regional community leaders with the opportunity to expand their networks of professional contacts, explore neighboring communities, and build skills and knowledge as community leaders.

GO LEAD offers professional development for those who work for and with nonprofit organizations in Southwest Missouri, providing practical, quality information about nonprofit management, governance and leadership. GO LEAD also offers extensive networking opportunities. GO LEAD meets once a month, for nine months, from fall through spring.

Workshops

A variety of workshops, presented in cooperation with academic departments and community organizations are offered throughout the year. This University-community involvement provides enhanced opportunities for learning in such areas as public administration, nursing, mental health, engineering, communications, criminology, social work, and counseling.

Conferences and Seminars

A wide range of services are available to groups and organizations wanting to hold a conference or seminar. Services include help with program marketing and publicity, budgeting and financial management, computerized registration services, facilities and food service, certificates of completion, etc. The Center is an approved provider of several state and national accrediting bodies and professional organizations which allow conference and seminar participants to earn professional licensure and Continuing Education Units.

International Student Services
International Student Services, 301 S. Jefferson, Suite 101, Morris Center for Continuing Education, (417) 836-6618, provides assistance and support to international students. Services offered include recruitment, admission (graduate, non-degree, and English Language Institute), orientation programs, special activity programming, and assistance with immigration matters.

University Libraries

The Missouri State University library system is comprised of the Duane G. Meyer Library, the Horace and "Pete" Haseltine Library (Greenwood), and the Paul G. Evans Library of Fruit Science (Mountain Grove). These three libraries have collections of over three million items including more than 900,000 accessioned volumes; subscriptions to over 3,500 periodicals, newspapers and other serials; and extensive back files of journals and newspapers, many in microformat. Over 27,000 journals are available on-line with full-text. Total microform holdings amount to over one million items. More than 929,000 state, federal, and United Nations documents are held as a result of Meyer Library being a designated depository library for each of those areas. Meyer Library is the only UN depository library in the state of Missouri. A large collection of audio CDs is fully cataloged and available in the Music Library. Special Collections and Archives house a number of special groups of materials: the William J. Jones collections of Rimbaud and Butor French Literature; the Ozarks Labor Union Archives that document regional labor history; the Ozarkiana Collections covering life and culture in the Ozarks, and the University Archives which have been enhanced by several grants for organizing and processing these materials. The Curriculum Resource Center features a children's literature collection, a textbook collection, curriculum guides, and special learning materials.

The statewide MOBIUS consortium, with a membership of 60 academic libraries, is simplifying access to regional holdings. The MOBIUS database of over 21 million items can be used by faculty, students and staff to borrow items with a 3-day delivery time from anywhere in the state.

Most of the bibliographic data for SWAN, the Libraries' online catalog, is created as materials are cataloged using the Online Computer Library Center, Inc. (OCLC), a database with more than 147 million bibliographic records. OCLC is also utilized for interlibrary loan and reference, with links to over 71,000 libraries in 112 countries. Electronic document delivery is commonly used for both borrowing and lending materials from and to other libraries.

Electronic access is provided to reference resources, course reserve materials and licensed commercial citation and full-text databases through the Libraries' homepage (http://library.missouristate.edu/). Over 170 electronic databases are available to the Missouri State University community. In addition to citations from thousands of journals, newspapers, and books, these databases contain articles from over 27,000 full-text journals and newspapers. Access is available off-campus for current MSU students, faculty, and staff. The MSU Libraries also maintain a collection of Subject Guides which include lists of authoritative Web-based resources.

During the fall and spring semester, Meyer Library is open 100 hours a week. Librarians and/or support staff are available all hours of operation to assist patrons in person by phone and by e-mail. The new and renovated space for Meyer Library includes 10 large Group Study Rooms, 11 small ones, and 8 Research Carrels which are assigned to graduate students and faculty on a semester basis. There are four classrooms, a coffee shop and lounge, computer lab, media production facilities and a wide variety of study spaces available. There is wireless access throughout Meyer Library. In the summer of 2009, the Bear CLAW (Center for Learning and Writing) was incorporated in Meyer Library. This move brings together Tutoring Services, the Writing Center (which can be useful in preparing papers for publication or thesis writing), and Library Services which all provide an enhanced learning environment for students at all levels. A central feature of the Library and of the campus is the Jane A. Meyer Carillon with its complement of 48 bronze bells.

Plaster Student Union

The Plaster Student Union builds community on the Missouri State University campus and provides opportunities for student growth and development. Many students see the Union as a place for food and refreshment, meeting friends, hanging out between classes, watching TV, and surfing the Internet.

The Student Union has numerous comfortable lounges, large and small conference rooms, a ballroom, an arcade and bowling center, a bank, hair salon, post office, copy center, a ticket box office, theater, convenience store, technology store, and a food court. It provides many educational, recreational, and co-curricular activities for the campus community. Rooms and equipment can be reserved by contacting the Conference Services Office in the Union at 836-5653.

Departments housed in the Student Union include: the Dean of Students Office, Judicial Affairs, SOAR (Student Orientation Advisement and Registration), Disability Services, SOFAC (Student Organization Funding Allocation Council), Plaster Student Union Administrative Offices, Campus Recreation, Student Activities, BearPass Card Office, Multi-cultural Resource Center, Citizenship and Service Learning Center, and Missouri State Dining Services.

Normal operating hours are Monday through Friday, 7:00 a.m. - 11:00 p.m. Saturday and Sunday hours are 11:00 a.m. - 11:00 p.m. Operating hours vary among retail operations and are limited during holiday and summer breaks.

Bookstore
The University owned and operated bookstore is a self-service bookstore where students can purchase textbooks as well as all course related material; reference books; trade books; and academically priced hardware, software and peripherals. Services include a computerized textbook system to provide any enrolled student with a list of the required textbooks for his/her classes, a textbook reservation program, on-line textbook orders, and textbook payback. The bookstore also carries art, drafting, science and course related material; reference books; trade books; and academically priced hardware, software and peripherals. Services include a computerized textbook system to provide any enrolled student with a list of the required textbooks for his/her classes, a textbook reservation program, on-line textbook orders, and textbook payback. The bookstore also carries art, drafting, science and other classroom supplies in addition to health-related items, a variety of official Missouri State University (as well as remaining SMSU items) clothing, and a full service Clinique counter. Cash, checks, BearPass Card, American Express, Discover, and MasterCard are accepted as well as charges to the Deferred Payment Plan. An automated teller machine of a local bank located at the front entrance to the bookstore provides 24-hour service.

**BearHouse Tech Center.** The Bear House Tech Center, an affiliate of the University Bookstore located on the second floor of the Plaster Student Union, provides computer hardware, peripherals and supplies, gaming systems and accessories, electronics, and a wide selection of current PC and console video games, CDs and DVD's. Bear House also offers the latest in wireless technology. Stop by for all the latest specials. Cash, checks, BearPass Card, American Express, Discover, and MasterCard are accepted as well as charges to the Deferred Payment Plan Account.

**Convenience Stores.** Stores are affiliates of the University Bookstore and are staffed by students. Cash, checks, BearPass Card, American Express, Discover, and MasterCard are accepted as well as charges to the Deferred Payment Plan. BearNecessities, located in Plaster Student Union and ETC, located in Hammons House, provide snacks, school supplies, and sundry items.

**Health Services**

**Taylor Health and Wellness Center**

*Morris Hall; 417-836-4000*

[http://health.missouristate.edu/](http://health.missouristate.edu/)

Students enrolled at the university are provided the following health services, Monday through Friday except during university holidays: primary clinic for diagnosis and treatment of illnesses and injuries, women's health care, nursing treatment (including allergy injections, travel medicine and immunizations), a full-service pharmacy with both prescribed and over-the-counter medications, diagnostic laboratory testing, radiological procedures and interpretations, and wellness programming which emphasizes positive life-style choices. Consultation services also are provided in orthopedics, internal medicine, gynecology, dietetics, diabetic education, headache care, radiology and psychiatric care. Health services are provided by a staff of physicians, nurses, pharmacists, technicians and support staff.

Included in the university required fees is a health fee. Students receive unlimited prepaid basic office visits each semester when seeing a clinic physician. Charges are incurred for extended office visits, consulting physician office visits, laboratory tests, x-rays, pharmacy and certain other procedures. There also is a charge for seeing a consulting physician. Services may be paid by cash, credit card, debit card, or charged to the student's university account.

A student group health and accident insurance plan is available to all registered undergraduates taking six or more hours of credit and to graduate or professional students enrolled in a graduate or professional degree program, taking at least one graduate level course, in good academic standing and making appropriate progress toward graduation. Students should assess their family health coverage to determine if this policy will benefit them.

**Student Health Insurance**

A student group health and accident insurance plan is available to all graduate students or professional students enrolled in a graduate or professional degree program, taking at least one graduate-level course on campus, in good standing and making appropriate progress toward graduation. This supplementary insurance helps cover part of the costs of hospitalization, surgical treatment, nursing service, ambulance, anesthetist, and other types of medical care. Students are advised to evaluate their health coverage program(s) before starting school to determine if this comprehensive plan would benefit them. Dependent coverage is also available.

F-1 or J-1 status students are automatically charged for student health insurance at the time of registration for classes. These charges are not paid by the stipend or fee-waiver if the student is a graduate assistant. Please note that if you are a student under an F-1 or J-1 status, no other health insurance may be substituted for the University endorsed student health insurance plan. Eligible dependents of International students may enroll in the plan by submitting their enrollment card directly to the insurance company.

**Medical History**

A self-completed medical history is required of all students. The health form is sent to new students after they are admitted. Copies may also be obtained at the Taylor Health and Wellness Center or on our web site at [http://health.missouristate.edu/forms.htm](http://health.missouristate.edu/forms.htm). A completed form must be on file at the Center before the student is eligible for medical care.

A pre-entrance tuberculin skin test is strongly recommended for all students and should be performed by the student's family physician or some other licensed physician or county health department. The report of the results may be placed on the self-
completed medical history by the persons performing the test. International students from certain countries designated high risk by
the World Health Organization must have a pre-entrance tuberculin skin test and participate in an annual follow-up screening. The
list of countries changes frequently. Contact Taylor Health and Wellness Center for a current list of countries.

Wellness Program
Health Education and Wellness Department
Taylor Health Center; 417-836-4045

To help the campus community reach its optimum level of health, the Center offers many health education and wellness
opportunities. These include immunizations, CPR and First Aid training, nutrition and weight management, stress management,
sexual health information, alcohol and other drug awareness and prevention programs, Student Health Advisory Committee
(SHAC), as well as many other health and wellness information resources. SHAC is a student organization that acts as a liaison
between Taylor Health and Wellness Center and the students of Missouri State University. This committee also helps to ensure that
students continue to receive excellent health and wellness care. SHAC assists in the delivery of information about Taylor Health
and Wellness Center's varied services, promotes healthy lifestyles, and participates in health promotion activities. For more
information, contact the Wellness Office at (417) 836-4045.

Student Academic Support Services

Career Center

The Career Center assists with a variety of career development needs: major and career information, career counseling, job
shadowing, job-search materials such as résumés and cover letters, networking information, mock interviews, internship
information, and job search assistance. Staff members help students identify, understand, and explore topics related to careers.

Using assessments such as the Meyers-Briggs type indicator (MBTI), Strong Interest Inventory, and FOCUS 2, career counselors
help individuals learn more about themselves: identify their skills, values, personality, and interests; and explore majors and career
options. Researching working conditions, employment outlook, salary surveys, and education or training requirements can help
individuals make important academic and career decisions. Staff members can show students how to locate resources to research
occupations and employers.

Internships or part-time positions in their academic areas enable students to gain valuable work experience in their career, learn the
skills required in their professions, receive academic credit, and possibly earn a salary. Types of internships include parallel, where
students work part-time while attending classes full-time; alternating, where students work full-time one semester, then take classes
full-time the next semester; and summer, which involves either full-time or part-time work.

The Career Center offers professional advice on preparing résumés, writing letters, researching employers, preparing portfolios,
conducting a successful job search, and preparing for graduate school. To learn and practice effective interview techniques,
students may schedule a mock interview with a Career Center staff member. Students who are planning to attend graduate or
professional school may receive preparation assistance, such as aid in preparing their statements of purpose (SOPs).

Students can connect with employers through on-campus interviews, career fairs, and job postings. In addition, students may
browse online job listings at no cost. Individuals may follow the Career Center through Facebook and LinkedIn. For more
information on services, or to schedule an appointment, contact the Career Center, Carrington Hall Room 309 or Glass Hall Room
103, (417) 836-5636 or visit the web site at http://careercenter.missouristate.edu

Counseling and Testing Center

The primary goal of the Counseling and Testing Center is to promote students’ personal development and psychological well-being,
while they pursue their academic goals. Services are provided for individuals with personal-social concerns and life-planning issues.
Experienced mental health clinicians and graduate students assist students in resolving conflicts that may interfere with their
progress in the University.

The Center adheres to the American Counseling Association (ACA), the American Psychological Association (APA), and the
National Association of Social Workers (NASW) professional codes of ethics in providing all services. Such services are strictly
confidential. No information, including whether an individual has received counseling, is released without the informed written
consent of the student, except in certain emergency situations.

Services provided include initial assessments, individual and couples counseling, groups, educational outreach programs, and crisis
intervention services. In addition, the Center provides consultation services for individuals who are concerned about the well-being
of any Missouri State student. The Center's staff is willing to share its expertise with University administration, faculty, staff, and
students. If assistance from other departments, professionals, or agencies is indicated, the staff will facilitate such contacts.

In addition, the Center staff administer more than 30 different testing programs, such as the ACT, the SAT, and the College Basic
Subject Examination (CBASE). Other frequently administered tests include the Professional Assessments for Beginning Teachers

http://graduate.missouristate.edu/catalog/UniversityServices.htm 7/23/2012
For more information about the Counseling and Testing Center, call (417) 836-5116 or visit http://counselingandtesting.missouristate.edu.

Office of Sponsored Research and Programs
The Office of Sponsored Research and Programs (SRP) supports faculty, staff, and students working with a faculty mentor, that are seeking external support for research, educational, and service programs. Services include identification of potential funding sources; assistance in developing proposals and project budgets; training for faculty, staff, and students interested in developing competitive proposals; and assistance in implementation and administration of funded programs. Missouri State University personnel and students can access electronic databases of funding opportunities via the SRP web site at http://srp.missouristate.edu/.

For additional information on funding sources and all services, visit the Office of Sponsored Research and Programs, Carrington Hall, Room 407 at (417) 836-5972 or e-mail SponsoredResearch@missouristate.edu.

Office of Research Compliance
The Office of Research Compliance is responsible for coordinating the following University Committees: Institutional Animal Care and Use Committee (IACUC), the Institutional Biosafety Committee (IBC), the Radiation Safety Committee (RSC), and the Institutional Review Board (IRB) for the Protection of Human Subjects. In compliance with federal and University policies, University employees and students must complete on-line training programs and gain project approval, before undertaking projects in any of the areas covered by these committees. These training programs can be accessed through the ORC web site at http://orc.missouristate.edu/.

For additional information on compliance issues, visit the ORC, Carrington Hall, Room 407, call at (417) 836-4132, or e-mail researchcompliance@missouristate.edu.

Office of Environmental Management
Environmental protection is an important goal for the University in conducting its educational mission that involves a multitude of teaching, research, and operational projects. The Office of Environmental Management has oversight responsibility for management of environmental hazards, including the use and transportation of hazardous materials and disposal of hazardous wastes. This office works with all academic and administrative units to be in compliance with federal, state, and local environmental laws and applicable regulations. It also is a goal of the unit to promote environmentally friendly practices such as waste reduction, recycling, and measures that enhance water and air quality. Contact 417-836-8334 if you have questions or concerns about these issues.

Faculty Center for Teaching and Learning
The Faculty Center for Teaching and Learning promotes enhanced teaching effectiveness and improves student learning by providing opportunities and support for the Missouri State instructional community. The Center provides workshops, development opportunities, instructional technology laboratories, orientation and training, and funding opportunities. For more information, visit http://www.missouristate.edu/fctl/.

Communication Sciences and Disorders Speech-Language and Hearing Clinic
All students attending Missouri State University may request services to address concerns related to hearing and communication. Some of the services offered include hearing screening/evaluations, hearing protection, hearing aid fittings and repair, speech-language screening/evaluation, speech-language therapy and early intervention for children who are deaf or hard-of-hearing. Services are delivered by graduate students in the Communication Sciences and Disorders Department and are supervised by licensed/certified audiologists and speech-language pathologists and teachers of deaf and hard-of-hearing. Fees are determined based on type of service requested; a sliding fee scale is available. No referral is necessary.

Speech-language therapy may benefit individuals with developmental and/or acquired disorders such as language disorders/delays, articulation disorders, stuttering, voice disorders, swallowing disorders, as well as complications resulting from stroke, head injury, cerebral palsy, cleft palate, or autism. Treatment for addressing accent reduction and other non-disorder speech-language concerns is available on a limited basis. Hearing aid consultation and fittings as well as aural rehabilitation and auditory training are available by appointment.

For more information, or to request service, please visit Professional Building, Room 120, call (417) 836-5275 or visit the web site at http://www.missouristate.edu/csd/clinic.
Safe Walk
The Safety and Transportation Department provides an on-campus walking service seven days a week during the hours of darkness. The use of the Bear Line Shuttle is encouraged. An office will be radio-dispatched to the caller's location. No more than two students will be escorted from the same point of origin to the same campus property destination. Depending on the availability of an officer, safe walks may be delayed at times. For complete information about the Safe Walk Service, contact the Safety and Transportation Department at 836-5509 or visit the web site at http://www.missouristate.edu/safetran/51062.htm.

University Child Care Center
The University Child Care Center is a parent-cooperative preschool and child care center originally established to serve student parents. The child care center functions as an independent not-for-profit organization with its own financial structure. The center provides developmentally appropriate care for preschool children when Missouri State University is in session. No evening care is provided. The center is professionally staffed with the support of students taking courses in child development, education, speech pathology, psychology, and recreation. The center provides a safe, wholesome environment for children while the parent is busy with his/her academic pursuits. For information regarding specific hours, fees, and policies for the University Child Care Center, located at 500 South Avenue, call (417) 866-0980 to make an appointment.

Campus Volunteer Center
The Campus Volunteer Center, housed in the Office of Student Engagement, is the designated office which coordinates university volunteer services. The CVC provides a clearinghouse of volunteer opportunities in Springfield and surrounding areas. For more information, visit the office in Plaster Student Union, room 101, or call (417) 836-4386, or visit the web site at http://www.missouristate.edu/volunteer.

University Living
The Department of Residence Life and Services offers a wide variety of housing accommodations for all students. Residence halls are available in traditional room-style, suite-style, and apartment-style. Average cost per year for room-style is $6,979 per person (including a 19-meal-per-week plan and $150 Declining Dollars); suite-style costs average $8,822 per person (including a 19-meal-per-week plan and $150 Declining Dollars). Several special interest living environments are available to students. Quiet lifestyle, honor student living, public affairs emphasis, and upper-class student living environments are available.

For more information, please call (417) 836-5536, (800) 284-7535, or TTY (417) 836-5503, or write Department of Residence Life and Services, 901 S. National, Springfield, MO 65897. You may also email questions to residencelife@missouristate.edu or visit the web site at http://reslife.missouristate.edu.

Alumni Association
The principal organization through which students continue their affiliation with the institution once they leave campus is the Missouri State University Alumni Association. One of the primary goals of the Alumni Association is to maintain current records of all Missouri State University alumni. At present, the alumni population of record includes more than 100,000 graduates and former students. The Alumni Association communicates with alumni on a regular basis through publication of the Missouri State Magazine. Each issue provides a wide variety of articles about people and programs on the Missouri State University campus, as well as updates about fellow alumni. The Missouri State Magazine is mailed three times annually to all alumni with a current address in the Office of Alumni Relations.

Throughout the year, the Alumni Association makes available an assortment of programs and activities to help alumni living through the nation and around the world stay in touch with the University, including receptions and casual gatherings, Homecoming, class and special reunions, promotional events, the Flying Bears travel program, the collegiate license plate program, a monthly electronic newsletter, the online community, and a special MasterCard. Additionally, the Student Alumni Association (R.E.A.L. Bears) allows current students an opportunity to become aware of the programs of the Alumni Association and to participate with alumni in a variety of activities.

The Missouri State University Alumni Association is a non-dues-paying organization, and all alumni are viewed as members. However, all graduates and former students are encouraged to support their alma mater by making a contribution to the Annual Fund. The Alumni Association offices are located in the Kenneth E. Meyer Alumni Center, 300 South Jefferson, (417) 836-5654. Visit the website at http://alumni.missouristate.edu.